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**PRIORITY DIRECTIONS FOR THE DEVELOPMENT OF THE SYSTEM
OF PROVIDING ADMINISTRATIVE SERVICES IN THE FIELD
OF LAW ENFORCEMENT ACTIVITIES OF UKRAINE**

Paper is devoted to identifying ways to improve the legal regulation and organization of public service activity in the field of policing.

It is noted that in spite of the organizational and legal measures implemented by the Ukrainian authorities, in recent years in Ukraine the main issue in obtaining administrative services by consumers remain similar: the complexity of procedures for the provision of administrative services, the long-term duration of their implementation, lack of information on services and procedures for their receipt, limitation and inconvenience for subjects of treatment “reception clocks”, large queues, lack of comfort in the waiting areas, impersonality of staff in servicing clients, opaque and often unreasonable payments, etc.

The description of the mechanism and procedure for the implementation of a search sociological survey of subjects of administrative and legal relations on the provision of administrative services in the field of internal affairs with a view to studying their views on this issue. During the processing of questionnaire data and summarizing the survey materials, statistical and sociological methods were used.

Taking into account the results of a sociological survey, an analysis of the positive foreign experience of public service activities and the shortcomings of modern practice in the provision of administrative services in the field of law enforcement in Ukraine, the priority directions for the development of the system for providing administrative services in this area were proposed.

It is concluded that the introduction of a new ideology of the functioning of public authorities, the establishment of equal, partnership relations between them and individuals requires not only a democratic political regime, a democratic, flexible

and efficient organization of public administration, proper legal regulation of the administrative procedure. In order to improve the quality and availability of administrative services, also “technological” instruments are important, including, in particular, the developed criteria for evaluating the quality of these services, their quality standards, a defined quality control system, and the involvement of consumers in the evaluation procedure for this quality.

Keywords: administrative services, law enforcement activities, public service activities, directions of development of the system of providing administrative services.

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